



TRAVEL AGENT BOOKING PROCESS

Discover Queensland offers unbeatable travel deals to the Sunshine State. Our exclusive packages are full of great value and bonus inclusions, giving your clients more - every time!

From family fun packed holidays on the Gold Coast to luxurious getaways at stunning Port Douglas, and everywhere in between, Discover Queensland brings the best of the Sunshine State to you.

HOW TO BOOK

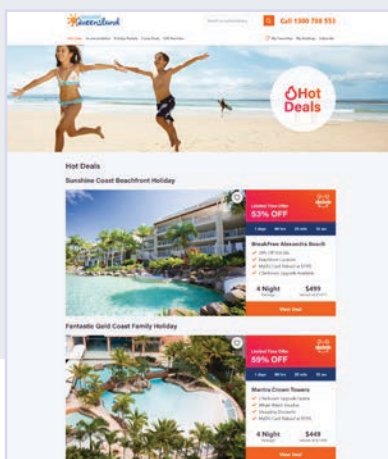
Discover Queensland offers Australian based travel agents the opportunity to book any of our current 'Hot Deals' and receive commission on every booking - at the time of payment!

Bookings can be made using the enquiry form online or by calling the Discover Queensland Reservations Team on 1300 788 553 during business hours.

STEP 1

Find the Hot Deal suitable for your client via the Discover Queensland website.

Visit:
discoverqueensland.com.au/hot-deals



STEP 2

Call the Discover Queensland team on 1300 788 553 or

Submit the online enquiry form found on the Hot Deal property page and one of our Reservations Team will be in touch with you. Don't forget to tick 'Are you a travel agent'

BreakFree Alexandra Beach Accommodation Enquiry

Property Name: BreakFree Alexandra Beach

Name: _____

Email: _____

Phone: _____

Arrival Date: _____

No. Nights: 1 No. Rooms: 1

Adults: 0 Children: 0 Infants: 0

Best time to contact: _____

Any questions or comments? _____

Are you a Travel Agent?

Enquire Now

STEP 3

Once the booking is confirmed and payment made, a booking confirmation will be emailed to you that you can then send onto your client.

Hi Marco,

Congratulations on booking your DQ holiday! (Use Name) is excited to see you and make your escape an amazing one.

Please let us know if you'd like to update your reservation, buy travel insurance or airport transfers by calling us on 1300 788 553

Booking Confirmation

Qube Broadbeach

Guest Name: Ernesto Alcals Jimenez

Guest Code: EAJ76184

Confirmation No.: BNEAJ762919250543

Check In: 03/10/2019

Check Out: 08/10/2019

Access your deal inclusions by logging into your MyDQ Account

Username: _____ Password: _____

Log In

FAQs

CAN I BOOK ONLINE?

Not at this time, however you can enquire online through the enquiry form OR you can call the Reservations Team on 1300 788 553 Monday to Friday 9am - 5pm (QLD time).

WHAT ARE THE RESERVATIONS TEAM OPERATING HOURS?

Reservations are open Monday to Friday 9am to 5pm (QLD time).

HOW MUCH COMMISSION DO I MAKE?

You can make 8% introductory commission on all Hot Deals packages available on the Discover Queensland website.

CAN I BOOK ANYTHING ELSE?

Yes you can, however at this stage, it is just the holiday offers on the Hot Deals page of the website that are commissionable to you.

HOW DO I MAKE PAYMENT?

We accept travel agency credit cards or a direct deposit. All credit cards are accepted and all bookings incur a 2% booking fee.

WHEN IS PAYMENT DUE?

Full payment is due at the time of booking. You are required to pay the full net amount owing on the booking which is calculated on the gross selling price of the package (plus a booking fee of 2%) less your 8% commission.

For example:

Hot Deal Package	= \$990.00
+ 2% Booking Fee	= \$19.80
<hr/>	
Total Cost to Client	= \$1,009.80
Less Commission 8%	= \$79.20
<hr/>	
Net Owing	= \$930.60

HOW DO I AMEND OR CANCEL A BOOKING?

Simply email the Reservations team or give us a call.

Email: bookings@leisure.com.au

Call: 1300 788 553

DO AMENDMENT AND CANCELLATIONS FEES APPLY?

Yes, they do. Each Hot Deal has its own terms and conditions which are detailed on the Hot Deals page. In addition to these, Discover Queensland charges a \$50 per booking amendment or cancellation fee.